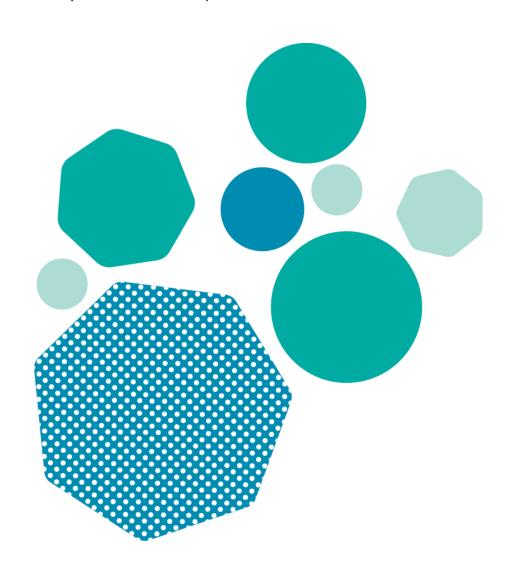


# Payneham Memorial Swimming Centre

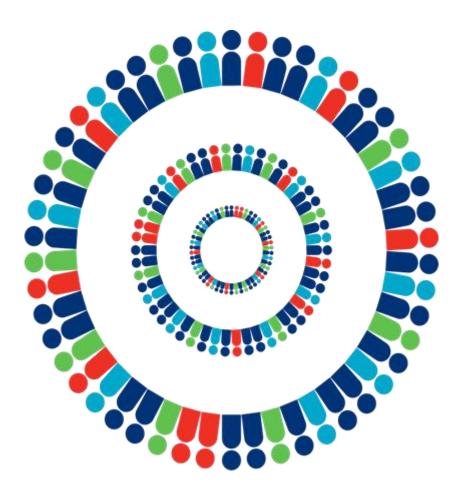
City of Norwood Payneham & St Peters

**Prudential Management Report** 

May 2023 – Updated December 2023







**Disclaimer:** This document is for the exclusive use of the person/entity named on the front of this document ('Recipient'). This document must not be relied upon by any person who is not the Recipient. UHY Haines Norton does not take responsibility for any loss, damage, or injury caused by the use, misuse, or misinterpretation of the information in this document by any person who is not the Recipient. This document may not be reproduced in whole or in part without permission.

Liability limited by a scheme approved under Australian Professional Standards Legislation.

Lead Report Author: Corinne Garrett
UHY Haines Norton
25 Peel Street, Adelaide, SA 5000
Tel 08 8110 0999

ABN: 37 223 967 491

## **CONTENTS**

EXECUTIVE SUMMARY	4
Abbreviations	4
Introduction and Description of Project	4
Purpose and Scope of this Report	5
Summary of Findings	5
SPECIFIC PROJECT DOCUMENTATION & RELATED POLICIES & PLANS	7
ADDRESSING LEGISLATED PRUDENTIAL ISSUES	8
Prudential Policies	8
Requirement for a Prudential Report	8
Relationship to Strategic Management Plans	9
Other Council Strategies and Plans	9
Development Plan	10
Economic Impact	10
Consultation	11
Project Financial Impact	12
Project Costs	12
Funding	13
Revenue Projections and Risk	13
Recurrent and Whole-of-Life costs	14
Project's Financial Viability and impact on the Financial Position of the Council	15
Risks	17
Project Management	19
Sale or Disposition of Land	19
Qualifications of Author	20
Independence of Author	20
Council Consideration of the Report	20
Public Inspection of the Report	20
APPENDIX A – Legislation Detail	21
APPENDIX B – UHY Haines Norton	24
APPENDIX C – Council's Risk Tables	26
APPENDIX D - Project Risk Assessment	28

## **EXECUTIVE SUMMARY**

#### **Abbreviations**

Annual Business Plan	ABP
City of Norwood Payneham & St Peters	NPSP
Local Government Finance Authority	LGFA
Local Government Price Index	LGPI
Long-Term Financial Plan	LTFP

## Introduction and Description of Project

The Payneham Memorial Swimming Centre Redevelopment is a significant project for the City of Norwood Payneham & St Peters (NPSP). The redevelopment will transform the Payneham Memorial Swimming Centre into a regional aquatic facility for swimmers, families, and the wider community.

The scope of the Project includes:

- demolition of the existing swimming centre building, pools (outdoor 50 metre, learner's and wading) and associated infrastructure;
- a new swimming centre building with:
  - an entrance foyer and reception area;
  - a staff office area and breakroom;
  - a first aid room;
  - a kiosk/café;
  - male, female and unisex all-access changerooms with showers, toilets and lockers;
  - multipurpose rooms for swimming club and community use;
  - storage areas; and
  - roof mounted solar panel system;
- an 11 x 20 metre indoor learner's pool;
- an 8 lane, 25 metre indoor lap pool;
- a 10 lane, 50 metre outdoor lap pool;
- a 14-metre-tall tower with two outdoor waterslides;
- an outdoor, zero-depth waterplay area;
- a plant room with pump and filtration systems; and
- shade shelters, picnic seating and barbeques.

The current approved budget is \$24m, of which \$5.6m is to be contributed by the State Government through the Local Government Infrastructure Partnership Program. Current economic, building industry and supply conditions may result in higher costs, which will only be known once tenders are received. See the section 'Project Financial Impact' in this report for discussion on potential costs.

**December 2023 Update.** Tenders received by Council have come in at range up to \$50m. The estimated cost of the project with contingency, utility upgrades professional fees, CITB levy etc indicate a revised cost of the project to \$56m. At the time of this update the tender had not been finalised.

## Purpose and Scope of this Report

The Local Government Act 1999 (The Act), Section 48 (\$48) Prudential Requirements for certain activities applies. This section sets out that Councils must have certain policies and procedures in place relating to prudential management and obtain a report that addresses prudential issues where the expected capital cost of the Project over the ensuing five years is likely to exceed \$4,000,000 (indexed).

This report addresses the prudential issues set out within the Act concerning the prudential considerations for this Project.

**Appendix A** sets out the complete legislation requirements.

## **Summary of Findings**

The following table provides a summary of the assessment of the Project against the requirements of S48 of the *Local Government Act 1999*. The comments are rated and reported as being Compliant (C) in green, Possibility for Improvement (IP) in yellow or Recommended Actions (RA) in orange.

Report	Legislation:	Comments		
Headings	Local	Rating Description		
	Government	С	The Project is compliant with the relevant section of the Act, or	
	Act 1999	·	there is no issue.	
		IP	Improvement possibility, or actions not yet complete.	
		RA	Recommended actions to improve compliance, or an element	
		IVA	of risk to consider.	
	S48 (aa1)	С	The Council's Prudential Policy is current and gives guidance on	
Prudential	540 (dd1)	Č	when the preparation of a Prudential Report is required.	
Policies	S48 (a1)	С	There are currently no regulations relating to S48 of the <i>Local</i>	
	` '	ŭ	Government Act 1999.	
Requirement	S48 (1) &		The Project is not for road construction, maintenance or drainage	
for a Prudential	S48 (3) &	С	works and is above the Prudential threshold. Therefore, a	
Report	S48 (6d)		Prudential Report is required.	
Relationship to				
Strategic	S48 (2)(a)	С	The Project has a sound relationship with the Council's Strategic	
Management	, ,, ,		Plan and other Council plans and strategies.	
Plans				
Development	S48 (2)(b)	С	Updated December 2023	
Plan			Development approval has been obtained.	
			The redevelopment will have a significant economic impact for	
Faanamia			the area.	
Economic	S48 (2)(c)	С	There is not expected to be any negative impact on businesses      There is not expected to be any negative impact on businesses.	
Impact			in the area during construction, nor any impact on competing businesses in the area once open and operating.	
			· · · · · · · · · · · · · · · · · · ·	
			<ul> <li>The Council is following its Procurement Policy and Guidelines.</li> <li>The Council undertook consultation six years ago for the</li> </ul>	
			Swimming Centres Long Term Strategy, which might mean some	
Consultation	S48 (2)(d)	С	elements may not be current. However, the Swimming Centre	
Consultation	570 (Z)(U)		redevelopment was included in the current Annual Business Plan	
			consultation.	
Project Costs		Noted	An experienced Cost Consulting firm has estimated project costs.	

Report	Legislation:	Comments	
Headings	Local	Rating Description	
	Government	С	The Project is compliant with the relevant section of the Act, or
	Act 1999		there is no issue.
		IP	Improvement possibility, or actions not yet complete.
		RA	Recommended actions to improve compliance, or an element
	Not included as an		of risk to consider.
	assessment in S48 but included as integral component of assessing the financial viability of the project	Noted	Council has received tenders that indicate a revised construction cost of \$50m. The estimated total project cost inclusive of construction, contingency, utility upgrades and connections allowance, CITB levy and professional fees is approximately \$56m
Revenue Projections and Risk	S48 (2)(e)	С	The Council has successfully secured grant funding of \$5.6m. Market trends and competition have been analysed and considered, and there is ongoing historical income from the pools. This reduces the likelihood of diminished ongoing revenue.  Updated December 2023  Council staff have commenced modelling likely annual operational income from the pool. Council has also commenced reviewing its LTFP. Estimated annual operational income has been included in the draft LTFP.
		С	Recurrent costs have been identified
Recurrent and Whole-of-Life Costs	S48 (2)(f) & Project Costs	RA	Updated December 2023  Council is currently reviewing its LTFP and depreciation, interest costs and estimated operational costs are included in the draft LTFP.
The Financial Viability of the Project	S48 (2)(g)	RA	Updated December 2023 The draft LTFP currently being considered by Council includes the pool cost of \$50m, associated depreciation, interest and estimated annual operational income and expenditure. The draft LTFP shows: The Operational Surplus Ratio will go into deficit in 2026 but return to a break-even position in 2027 and improve from that point. The Net Financial Liabilities Ratio will peak at 151% in 2026 and reduce from that point onwards reaching Council's target of 100% by 2032
Risks	S48 (2)(h)	RA	Updated December 2023: The Risk Register was updated in November 2023.  The Project Risk Register is reasonable and aligns with the Council's Risk Framework.  There are a number of risks that remain at a high or extreme level with controls in place. The majority of these relate to the higher tender prices received and the need to revise the LTFP. Most of these will be resolved once Council adopts a revised LTFP. The other higher or extreme risks need to have continual monitoring including regular reporting to the CEO.
Project Management	S48 (2)(i)	С	The Project is being managed by Council staff who have professional qualifications and experience in Architecture,

Report	Legislation:	Comments		
Headings	Local	Rating Description		
	Government	С	The Project is compliant with the relevant section of the Act, or	
	Act 1999	J	there is no issue.	
		IP	Improvement possibility, or actions not yet complete.	
		RA	Recommended actions to improve compliance, or an element	
		KA	of risk to consider.	
			Landscape Architecture, Planning and Project Management	
			within Local Government. There is a project plan in place.	
Sale or				
Disposition of	S48 (2)(j)	С	There is no sale of land involved in this Project.	
Land				
Qualifications	S48 (4)	С	The experience and qualifications of the lead author and	
of Author	346 (4)	C	associated firm are included in Appendix B.	
Independence	S48 (4a) &		The lead author and the firm UHY Haines Norton declare they	
of Author	S48 (6a) &	С	have no interest or conflict of interest in the Project and are	
of Author	S48 (6c)		independent	
Council			December 2023	
Consideration	S48 (4b)	С	This report will be presented to Council's Audit & Risk Committee	
of the Report			in December 2023, and then to the Council at a following meeting	
Public				
Inspection of	S48(6)	С	C There is no reason to prevent the disclosure of this report.	
the Report				

## SPECIFIC PROJECT DOCUMENTATION & RELATED POLICIES & PLANS

Several Council documents have been accessed and considered in compiling this report. The associated documents and relevant plans are listed below.

- Annual Business Plan 2022-2023
- Asset Management Plan Buildings Infrastructure 2020
- Business Case Payneham Memorial Swimming Centre Redevelopment January 2021
- City Plan 2030: Shaping Our Future Mid Term Review 2020
- Cost Estimate Reports
- Council reports, agendas and minutes
- Economic Development Strategy 2021-2026
- Governance Procurement Policy
- Local Government Infrastructure Partnership Program Grant Funding Deed
- Long-Term Financial Plans
- Patterson Reserve Community & Recreation Precinct Masterplan Report May 2021
- Plan SA Decision Notification Form Granted for Planning Consent
- Project Management Plan
- REMPLAN Report October 2022
- Risk Management Policy October 2020
- Risk Management Procedure
- Risk Assessments
- Swimming Centres Long Term Strategy

## ADDRESSING LEGISLATED PRUDENTIAL ISSUES

All discussion in this section relates to the legislated requirements of Section 48 of the Local Government Act 1999. There are no related regulations.

#### **Prudential Policies**

S48 (aa1) requires that a council develop and maintain prudential management policies, practices, and procedures for assessing projects.

S48 (a1) requires that these policies, practices and procedures are consistent with any regulations made for the purposes of this section.

The assessment of projects is to ensure that the Council:

- acts with due care, diligence, and foresight;
- identifies and manages risks associated with a project;
- makes informed decisions; and
- is accountable for the use of Council and other public resources.

The Council has an up-to-date Prudential Policy, which is available on its website.

С	<b>S48 (aa1) Note:</b> The Council's Prudential Policy is current and gives guidance on when the preparation of a Prudential Report is required.
С	<b>S48 (a1) Note:</b> There are currently no regulations relating to S48 of the <i>Local Government Act</i> 1999.

## Requirement for a Prudential Report

S48 (1) requires the Council to obtain and consider a report that addresses the prudential issues set out in subsection (2) of S48 before the Council engages in any project where the expenses are calculated to be higher (for the next five years) than 20% of Council's operating expenditure (for the past five years) or where the expected capital cost of the project over the next five years will exceed \$4,000,000 (indexed), or where Council considers appropriate.

S48 (3) provides that a Prudential Report is not required for work in relation to road construction or maintenance, or drainage works.

S48 (6d) sets out the calculation of the indexing used to determine the current value of \$4,000,000.

Subsection (6d) states that the indexing of the \$4,000,000 commences on 1 January 2011 and is adjusted by CPI for the September guarter each year.

Indexing this figure to September 2022 results in a threshold of \$5,489,861.26.

The budget for the Project is \$24m, and the capital cost is expected to be at least \$28m, based upon the scope and cost estimates. This is above the threshold outlined in S48 (2). The Project is not road construction, road maintenance or drainage works. Therefore, the Project requires a Prudential Report.

С

**S48 (1), S48 (3) and S48 (6d) Note:** The Project is not for road construction, maintenance or drainage works and is above the Prudential threshold. Therefore, a Prudential Report is required.

## Relationship to Strategic Management Plans

S48 (2) (a) requires the Prudential Report to address the relationship between the Project and relevant strategic management plans.

#### City Plan 2030

The redevelopment of the Payneham Memorial Swimming Centre assists in achieving the following Objectives and Strategies from the Council's Strategic Management Plan, *City Plan 2030: Shaping Our Future – Mid Term Review 2020.* 

- Objective 1.1: Convenient and accessible services, information, and facilities.
  - Strategy 1.1.1: Establish community hubs that integrate social support, health, recreational and commercial services in multipurpose spaces.
  - Strategy 1.1.2: Maximise access to services, facilities, information, and activities.
  - Strategy 1.1.3: Design and provide safe, high-quality facilities and spaces for all people.
- Objective 1.4: A strong, healthy, resilient and inclusive community.
  - Strategy 1.4.1: Encourage physical activity and support mental health to achieve healthier lifestyles and well-being.
  - Strategy 1.4.3: Encourage the use of spaces and facilities for people to meet, share knowledge and connect with each other.
- Objective 3.2: Cosmopolitan business precincts contributing to the prosperity of the City.
  - Strategy 3.2.3: Promote the City as a visitor destination.

## **Annual Business Plan**

The Payneham Memorial Swimming Centre Redevelopment is included in the Council's Annual Business Plan (ABP) for 2022-2023 at \$24m, with \$5.6m funded by the State Government through the Local Government Infrastructure Partnership Program.

#### **Asset Management Plans**

The Payneham Memorial Swimming Centre Redevelopment is included in the Council's 2020 Asset Management Plan – Buildings Infrastructure.

#### Long Term Financial Plan

The Project's impact on the Long-Term Financial Plan is discussed in the Recurrent and Whole-of-Life costs section of this report.

## Other Council Strategies and Plans

#### **Economic Development Strategy**

The Council's *Economic Development Strategy 2021-2026* outlines the Council's strategic direction for economic development to strengthen and grow the local economy and support businesses.

- Objective: Increase the number of people who live, work and visit the City and enhance the community well-being of existing residents, workers and visitors
  - Strategy 2.1: Showcase and promote the City's attractions and events to facilitate growth in visitation and spending
  - Strategy 2.3: Facilitate the activation of key spaces and precincts in the City.

## **Swimming Centres Long-Term Strategy**

The Council's *Swimming Centres Long Term Strategy* sets out the direction for the Norwood Swimming Centre and the Payneham Memorial Swimming Centre. The key components within the Strategy include:

- Retention of two outdoor pool facilities and providing diverse aquatic recreational opportunities, including:
  - Lap swimming;
  - Swim coaching/squads;
  - Learn to swim lessons;
  - Recreational aquatic play;
  - Aquatic fitness; and
  - Community and family gatherings.

С

**S48 (2) (a) Note:** The Project has a sound relationship with the Council's Strategic Plans and other Council plans and strategies.

## **Development Plan**

S48 (2) (b) requires that the Prudential Report address the objectives of the Development Plan in the area where the Project is to occur.

In March 2021, the *Planning, Development and Infrastructure Act 2016* replaced the *Development Act 1993*. At this time, Council Development Plans were replaced by the *Statewide Planning and Design Code* 

The Project has been granted Planning Consent. The Authority is the City of Norwood Payneham & St Peters.

Building Consent was undertaken by Trento Fuller, who are part of the Council's Consultant Team.

Building Consent has been granted and Development Approval has been obtained.

C

**S48 (2) (b) Note:** Development approval has been obtained.

#### **Economic Impact**

S48 (2) (c) requires that the Prudential Report addresses the expected contribution of the Project to the economic development of the local area, the impact that the Project may have on businesses carried on in the proximity and, if appropriate, how the Project should be established in a way that ensures fair competition in the marketplace.

#### **Economic Impact**

The economic analysis contained within the Business Case estimates that a project cost of \$24m will result in a total benefit of \$47.541m with an increase in employment of 133.41 full-time equivalents (FTE) jobs, \$8.430m in wages and salaries and \$16.928m in value added.

Remplan has been used to undertake the economic analysis. This is a common economic modelling system which is used in Local Government. The Remplan analysis was updated in November 2023, based on a revised project costs of \$40m, \$45m and \$50m. We have considered the \$50m analysis as this appears to be closest to the expected cost of the project.

#### **Update December 2023:**

The Remplan forecast for a \$50m project indicates a total benefit of \$92.9m, an increase in employment of 235 FTE jobs, \$15.98m in wages and salaries and a value add of \$32m.

#### Impact on Businesses in the Area

The Council does not expect that the Project will negatively impact businesses in the area during construction.

The Council is aware that it is not to unfairly compete with private enterprises (i.e., private swim schools) under the *Government Business Enterprises Act 1996 and* will take this into account when setting the fees and prices for access to and activities/services offered by the facility.

## **Ensuring Fair Competition in the Marketplace**

Procurement will be undertaken in two stages. Stage 1 is a Registration of Interest (ROI) which was completed in 2022. Stage 2 is a Select Tender process which will be conducted between July to December 2023.

The Council has a *Procurement Policy & Procurement Policy Guidelines*, which are available on its website. The *Procurement Policy & Procurement Policy Guidelines* were adopted by the Council in August 2022, and will be due for review in July 2024.

The Council's *Procurement Policy & Procurement Policy Guidelines* provide for the Registration of Interest and Select Tender processes.

#### S48 (2) (c) Notes:

• The redevelopment will have a significant economic impact for the area.

С

- There is not expected to be any negative impact on businesses in the area during construction, nor any impact on competing businesses in the area once the Centre open and operating.
- The Council is following its Procurement Policy and Procurement Policy Guidelines.

#### Consultation

S48 (2) (d) requires that the Prudential Report addresses the level of consultation within the local community, including contact with persons who may be affected by the Project and the representations that they have made, and the means by which the community can influence or contribute to the Project or its outcomes.

#### **Community Consultation**

The Business Case states that Grant funding conditions restrict the available timeframe for community consultation for the Project. However, community consultation was undertaken as part of developing the *Swimming Centres Long Term Strategy*. We note that the consultation for the *Swimming Centres Long Term Strategy* extended from March to April 2017, and is almost six years old.

However, the Payneham Memorial Swimming Centre Redevelopment was included in the Council's Draft Annual Business Plan for 2022-2023, which was released for community consultation. In addition, the Council has undertaken consultation with key stakeholders including the Payneham and Norwood Swimming Clubs, the Department for Education and Royal Life Saving South Australia and incorporated the functional requirements of these organisations into the design.

С

**S48 (2) (d) Note:** The Council undertook consultation six years ago for the Swimming Centres Long Term Strategy, which might mean some elements may not be current. However, the Payneham Memorial Swimming Centre Redevelopment was included in the current Annual Business Plan consultation.

## **Project Financial Impact**

## **Project Costs**

The Council has considered the cost versus the benefit of refurbishing the 50m pool instead of building a new pool and determined that whilst a refurbished pool would be approximately \$600,000 lower in cost, the longevity of a new pool and lower long-term maintenance costs make building a new pool more financially prudent.

The project costs have been estimated by an international Cost Consulting firm with an office in Adelaide and experienced in a range of commercial and government projects.

The estimated total project costs as of 20 October 2022, is \$32,622,325 (ex GST) and will deliver all of the following elements:

- demolition of the existing swimming centre building, pools (outdoor 50 metre, learner's and wading) and associated infrastructure;
- a new swimming centre building with:
  - an entrance foyer and reception area;
  - a staff office area and breakroom;
  - a first aid room;
  - a kiosk/café;
  - male, female and unisex all-access changerooms with showers, toilets and lockers;
  - multipurpose rooms for swimming club and community use;
  - storage areas; and
  - a roof mounted solar panel system;
- an 11 x 20 metre indoor learner's pool;
- an 8 lane, 25 metre indoor lap pool;
- a 10 lane, 50 metre outdoor lap pool;
- a 14-metre-tall tower with two outdoor waterslides;

- an outdoor, zero-depth waterplay area;
- a plant room with pump and filtration systems; and
- shade shelters, picnic seating and barbeques.

The estimated project costs could be impacted by:

- the actual quantity of intermediate and low-level contaminated waste material which is required to be excavated, treated and/or disposed; and
- impacts due to price escalation or supply issues of:
  - timber;
  - structural steel;
  - steel reinforcement;
  - PVC pipes and fittings;
  - precast concrete;
  - electrical cables; and
  - electrical transformers.

The final costs will only be known once tenders are received. At that time, the Council can consider several options to manage the Project costs such as reducing the scope, changing the specifications, working with the preferred tenderer to achieve savings or not proceeding with the Project.

**December 2023 update:** Tenders received by Council indicate a revised construction cost of \$50m. The estimated total project cost inclusive of construction contingency, utility upgrades and connection allowance, CITB levy and professional fees is approximately \$56m.

Noted	Note: An experienced Cost Consulting firm has estimated project costs.
Noted	<b>Note:</b> Tenders received by Council indicate a revised construction cost of \$50m. The estimated total project cost inclusive of construction contingency, utility upgrades and connection allowance, CITB levy and professional fees is approximately \$56m.

## **Funding**

The Council has secured *Local Government Infrastructure Partnership Program* Grant funding of \$5.6m for this project, which applies to the project's aquatic components, including the 25m pool, aquatic play equipment and plant room.

The remaining costs of the project will be sourced from borrowings undertaken by the Council through the Local Government Finance Authority.

#### Revenue Projections and Risk

# S48 (2) (e) requires that the Prudential Report address the Project's revenue projections and potential financial risks.

The Council must abide by the grant funding agreement. Not abiding by this agreement could result in requiring grant funding to be returned.

There will be ongoing income from users of the pools. The Business Case has considered market trends, competitors such as swimming pools in other Local Government Areas and population growth and notes that the redeveloped Swimming Centre will meet a gap in the market by creating a year-round swimming facility for the Eastern Region, that includes a 50m outdoor pool, waterslides and

zero-depth waterplay area. The Business Case also noted that year-round use of the indoor 25m and learner's pools will provide additional water space to meet the demand for club and squad swimming and learn-to-swim programs. This analysis diminishes the risk of the Council not achieving ongoing user charge income from the pools.

#### **December 2023 Update**

Council staff have commenced modelling likely annual operational income from the pool. Council has also commenced reviewing its LTFP. Estimated annual operational income has been included in the draft LTFP.

С

**S48 (2) (e) Note:** The Council has successfully secured grant funding of \$5.6m. Market trends and competition have been analysed and considered, and there is ongoing historical income from the pools. This reduces the likelihood of diminished ongoing revenue.

**December 2023 Update:** Council staff have commenced modelling likely annual operational income from the pool. Council has also commenced reviewing its LTFP. Estimated annual operational income has been included in the draft LTFP.

## Recurrent and Whole-of-Life costs

S48 (2) (f) requires that the Prudential Report address the recurrent and whole-of-life costs associated with the Project, including any costs arising from the proposed financial arrangements.

The Business Case includes a Profit and Loss and Cash Flow projection for the period ending 30 June 2031. The Business Case was prepared in January 2021 and included a number of assumptions. The following assumptions are affected by the changed economic situation as detailed below:

- Business Case inflation at 2.0%, the (Local Government Price Index) for Sept 2022 was 6.7%, and the CPI for Adelaide for Sept 2022 was 8.4%. Inflation is expected to be higher than 2% for the next few years.
- Business Case borrowing rate at 2.5%. Current Cash Advance Debenture rates with LGFA is 5.80% (2<sup>nd</sup> May 2023). As well as increased interest rates, increased capital costs will result in higher finance costs than forecast.
- That grant funding is received of 50% or \$10m of the estimated project costs. Actual Grant funding confirmed is \$5.6m.
- Depreciation is based on the capital expenditure of \$24m. The final capital costs will only be known once tenders are received. There is a significant trend in cost escalation at the moment brought about by a shortage of contractors and materials that will impact the final cost. Higher capital costs will increase depreciation costs.
- We note that the Employee expense line does not increase by inflation from 2029 to 2031.

The Business Case forecasts an operating deficit until 2028 and a surplus from 2029. Inflating the employee costs from 2029 to 2031, increasing inflation forecasts, finance costs, and depreciation will mean that it is unlikely that the Centre will create an ongoing surplus.

The Council's current LTFP includes the following:

• The Payneham Memorial Swimming Centre will be closed during construction and there will be an expected uplift in income and expenditure once the Centre is open;

- There will be limited impact due to the closure as the Council also has the Norwood Swimming Centre, and a number of programs will be relocated from the Payneham Memorial Swimming Centre to the Norwood Swimming Centre;
- The uplift in income and expenditure is expected in the 2024/25 financial year;
- A capital cost of \$24m, which is \$8.6m short of the new estimated project cost of \$32.6m. The
  Council is expecting delays in other capital projects, so the projects are not expected to occur
  concurrently, thereby minimising the effect on the LTFP; (December 2023 Update: The
  construction cost is expected to be \$50m with the total project estimated at \$56m)
- Depreciation is included on the capital cost of \$24m at an estimated 2%;
- The Cash Advance Debenture rate for borrowing is estimated at 4.5% (note the rate as of November 2023 is 6.05%); and
- Historical operating costs for the facilities are included in the LTFP.

#### December 2023 update:

The expected cost of \$56m will result in additional interest and depreciation costs. The original estimations of depreciation on \$24m at 2% was \$480,000 per year. Estimated depreciation on \$56m in addition to what is already included for the current pool will be \$1m per year.

Interest was included in the previous LTFP on \$24m at 5.80% being \$1.4m per year. Current LGFA interest rates are 6.05% for a Cash Advance Debenture or indicative rate of 6.50% for a fixed loan.

The Pool will be constructed over a 2-year period and Council will need to borrow over this time. This borrowing has been incorporated into the draft LTFP.

Revised depreciation, interest and estimated operational costs are included in the draft LTFP currently being considered by Council.

C S48 (2) (f) Note: Recurrent costs have been identified.

**Note: (Updated)** Council is currently reviewing its LTFP and depreciation, interest costs and estimated operational costs are included in the draft LTFP.

#### Project's Financial Viability and impact on the Financial Position of the Council

S48 (2) (g) requires that the Prudential Report address the Project's financial viability and the short and longer-term estimated net effect of the Project on the financial position of the Council.

In general, Council swimming pool facilities struggle to be profitable in financial terms. The Business Case sets out the Social, Economic and Health benefits expected from the redevelopment of the Payneham Memorial Swimming Centre.

The Council's LTFP considers the impact of all Council services on the longer-term financial position of the Council. The capital costs of the project and finance and depreciation costs were included in the Council's LTFP for a project cost of \$24m.

#### **December 2023 Update**

RA

Council is currently reviewing its LTFP. The revised cost of \$56m for the pool, associated depreciation, interest and estimated annual operational income and costs are incorporated into the draft LTFP.

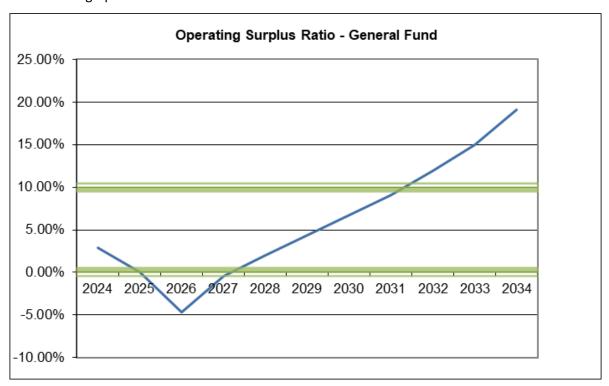
#### **Operating Surplus Ratio**

The Operating Surplus Ratio measures the difference between operating income and operating expenses for the year. An operating surplus arises when operating revenue exceeds operating expenses, and an operating deficit occurs when revenue is less than expenses.

The Operating Surplus Ratio expresses the operating surplus (or deficit) as a percentage of operating revenue.

The Council has a target range of an upper limit of 10%.

The draft LTFP currently being considered by Council shows that Council's Operating Surplus Ratio will go into deficit in 2026 but return to a break-even position in 2027 and improve from that point as shown in the graph below:



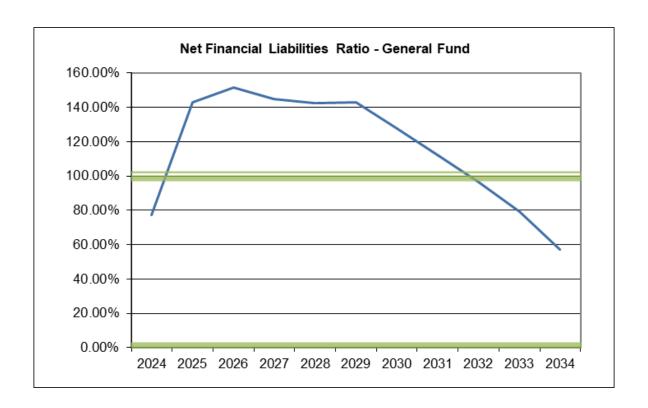
#### **Net Financials Liabilities Ratio (NFL)**

A positive ratio means a level of debt, whilst a negative ratio means the Council has more financial assets than liabilities.

This ratio is calculated using the Council's total liabilities less financial assets as a percentage of total operating income.

The Council has a maximum of 100% in its Long-Term Financial Plan.

The draft LTFP currently being considered by Council shows that Council's Net Financial Liabilities Ratio will peak at 151% in 2026 and reduce from that point onwards reaching Council's target of 100% by 2032 as shown in the graph below:



## Asset Renewal Funding Ratio (previously Asset Sustainability Ratio)

This ratio is calculated using the Council's expenditure on renewal/replacement of assets as a percentage of the renewal levels required in the Asset Management Plans.

A ratio of 100% means that the Council is fully funding its Asset Management Plans.

The Council's target is a range between 90% and 110%.

Council will remain within its Asset Renewal Funding Ratio provided it continues to complete Asset Renewal work as required in its Asset Management Plans.

December 2023 Update – The draft LTFP currently being considered by Council includes the revised estimated pool cost and associated grant, depreciation, interest and estimated annual operational income and expenditure.

The draft LTFP shows:

The Operational Surplus Ratio will go into deficit in 2026 but return to a break-even position in 2027 and improve from that point.

The Net Financial Liabilities Ratio will peak at 151% in 2026 and reduce from that point onwards reaching Council's target of 100% by 2032

#### Risks

RA

S48 (2) (h) requires that the Prudential Report address the risks associated with the Project and the steps that can be taken to manage, reduce or eliminate those risks (including the provision of periodic reports to the Chief Executive Officer and the Council).

#### **Council's Risk Framework**

The Council has a *Risk Management Policy and Procedure* to guide the identification, assessment and management of risks. The *Risk Management Procedure* describes project risk as the risks associated with Project Management that will affect milestones connected to delivering a specific project.

The Council's Risk Likelihood and Consequence tables are included in **Appendix C**. Likelihood and Consequence are applied to the following Risk Matrix to determine the level of risk.

	Catastrophic	Major	Moderate	Minor	Insignificant
Almost	Extreme	Extreme	High	High	Substantial
Certain	1	4	8	10	15
Likely	Extreme	Extreme	High	Substantial	Medium
	2	5	9	14	20
Possible	Extreme	High	Substantial	Medium	Low
	3	7	13	19	23
Unlikely	High	Substantial	Medium	Low	Low
	6	12	17	21	24
Very	Substantial	Medium	Medium	Low	Low
Unlikely	11	16	18	22	25

The Council's Risk Tolerance is set out in the following table:

Level	Endorsing Authority	Tolerance
Extreme	CEO / Elected Members	Intolerable – Exposure to the risk would normally be immediately discontinued except in extreme circumstances. The decision to tolerate residual risk at this level must be made by the CEO and/or the elected members.
High	General Managers	Intolerable without treatment – The decision to tolerate residual risk at this level must be made by the relevant General Manager. Risk controls must be applied as part of a documented risk management plan that is continuously monitored and reviewed.
Substantial	Managers	Tolerable with continual review – Unnecessary exposure to the risk must be discontinued as soon as is reasonably practicable and long-term exposure would only be considered in exceptional circumstances. The decision to tolerate residual risk at this level must be made by the relevant Manager / Event Organiser
Medium	Supervisor / Team Leader	Tolerable with periodic review – Exposure to the risk may continue provided it has been appropriately assessed, controlled and is subject to periodic review to ensure the risk does not increase. The decision to tolerate residual risk at this level must be made by relevant Supervisor and/or Team Leader.
Low	Worker	Acceptable with Periodic Review – Exposure to the threat is acceptable for Team Members / Workers without additional risk controls but is subject to periodic review to ensure the risk does not increase.

## **Risk Assessments**

The Project Risk Register is attached in **Appendix D**.

The risk identification, assessment and mitigating controls seem reasonable and aligns with the Council's Risk Framework.

S48 (2) (h) Note: The Risk Register was updated in November 2023

The Project Risk Register is reasonable and aligns with the Council's Risk Framework.

RA

There are a number of risks that remain at a high or extreme level with controls in place. The majority of these relate to the higher tender prices received and the need to revise the LTFP. Most of these will be resolved once Council adopts a revised LTFP. The other higher or extreme risks need to have continual monitoring including regular reporting to the CEO.

## **Project Management**

S48 (2) (i) requires that the Prudential Report address the most appropriate mechanisms or arrangements for carrying out the Project.

Council staff will be managing the Project. These staff have professional qualifications and experience in Architecture, Landscape Architecture, Planning and Project Management within Local Government.

The Project Milestones are shown below.

TASK:	COMPLETE BY:	December Update
Design Consultancy	May 2023	May 2023
Tender	July 2023	July 2023
Building Consent	July 2023	July 2023
Development Approval	August 2023	August 2023
Report to Council and Approval	August 2023	December 2023
Award Contract	August 2023	December 2023
Contractor mobilisation	September 2023	January 2024
Construction	October 2023 to December 2024	February 2024 to December 2025

С

**S48 (2) (i) Note:** The Project is being managed by Council staff who have professional qualifications and experience in Architecture, Landscape Architecture, Planning and Project Management within Local Government. There is a project plan in place.

## Sale or Disposition of Land

S48 (2) (j) requires that the Prudential Report address the valuation of any land that will be sold or disposed of.

There is no sale of land involved in this Project.

C

S48 (2) (j) Note: There is no sale of land involved in this Project.

## Qualifications of Author

S48 (4) requires that the Prudential Report be prepared by a person whom the Council reasonably believes to be qualified to address the prudential issues of the Project.

UHY Haines Norton has been engaged to complete the Prudential Report with the lead author, Corinne Garrett, a firm employee.

Detailed information about UHY Haines Norton and the lead author can be found in Appendix B.

С

**S48 (4) Note:** The experience and qualifications of the lead author and associated firm are included in Appendix B.

## Independence of Author

S48 (4a) requires that the Prudential Report must not be prepared by a person who has an interest in the relevant Project.

S48 (6a), S48 (6b) and S48 (6c) detail what an interest would be.

Neither the lead author, Corinne Garrett, nor the firm UHY Haines Norton has any interest or conflict of interest in this Project.

С

**S48 (4a), S48 (6a), S48 (6b) and S48 (6c) Note:** The lead author and the firm UHY Haines Norton declare they have no interest or conflict of interest in the Project and are independent.

## Council Consideration of the Report

S48 (4b) requires that the Council must give reasonable consideration to a Prudential Report and must not delegate the requirement to do so.

This report will be presented to the Council's Audit & Risk Committee in early December 2023 and to the Council at a following meeting.

## **Updated December 2023**

C

S48 (4b) Note:

This report will be presented to Council's Audit & Risk Committee in early December 2023, and then to the Council at a following meeting

## Public Inspection of the Report

S48 (6) allows the Council to protect its commercial value or avoid disclosing the financial affairs of a person by considering part or all of a Prudential Report in confidence and keeping associated documents in confidence.

This report will be available for inspection as part of the agendas of the Audit & Risk Committee and Council meetings.

C

**S48 (6) Note:** There is no reason to prevent disclosure of this report.

## APPENDIX A – Legislation Detail

#### Section 48 – Prudential requirements for certain activities.

- (aa1) A council must develop and maintain prudential management policies, practices, and procedures for the assessment of projects to ensure that the Council
  - (a) Acts with due care, diligence, and foresight; and
  - (b) Identifies and manages risks associated with a project; and
  - (c) Makes informed decisions; and
  - (d) Is accountable for the use of Council and other public resources.
- (a1) The prudential management policies, practices and procedures developed by the Council for the purposes of subsection (aa1) must be consistent with any regulations made for the purpose of this section.
- (1) Without limiting subsection (aa1), a council must obtain and consider a report that addresses the prudential issues set out in subsection (2) before the Council
  - (b) engages in any project (whether commercial or otherwise and including through a subsidiary or participation in a joint venture, trust, partnership, or other similar body)
    - (i) where the expected operating expenses calculated on an accrual basis of the Council over the ensuing five years is likely to exceed 20 percent of the Council's average annual operating expenses over the previous five financial years (as shown in the Council's financial statements); or
    - (ii) where the expected capital cost of the Project over the ensuring five years is likely to exceed \$4,000,000 (indexed); or
    - (iii) where the Council considers that it is necessary or appropriate.
- (2) the following are prudential issues for the purposes of subsection (1);
  - (a) The relationship between the Project and relevant strategic management plans;
  - (b) The objectives of the Development Plan in the area where the Project is to occur.
  - (c) The expected contribution of the Project to the economic development of the local area, the impact that the Project may have on businesses carried on in the proximity and, if appropriate, how the Project should be established in a way that ensures fair competition in the marketplace.
  - (d) The level of consultation within the local community, including contact with persons who may be affected by the Project and the representations that have been made by them, and the means by which the community can influence or contribute to the Project or its outcomes.
  - (e) If the Project is intended to produce revenue, revenue projections and potential financial risks.
  - (f) The recurrent and whole-of-life costs associated with the Project including any costs arising out of proposed financial arrangements.

- (g) The financial viability of the Project and the short and longer term estimated net effect of the Project on the financial position of the Council.
- (h) Any risks associated with the Project, and the steps that can be taken to manage, reduce or eliminate those risks (including by the provision of periodic reports to the chief executive officer and to the Council)
- (i) The most appropriate mechanisms or arrangements for carrying out the Project.
- (j) If the Project involves the sale or disposition of land, the valuation of the land by a qualified valuer under the *Land Valuers Act 1994*
- (2a) The fact that a project is to be undertaken in stages does not limit the operation of subsection (1)(b) in relation to the projects as a whole.
- (3) A report is not required under subsection (1) in relation to-
  - (a) road construction or maintenance; or
  - (b) drainage works.
- (4) A report under subsection (1) must be prepared by a person whom the Council reasonably believes to be qualified to address the prudential issues set out in subsection (2)
- (4a) A report under subsection (1) must not be prepared by a person who has an interest in the relevant Project (but may be prepared by a person who is an employee of the Council).
- (4b) A council must give reasonable consideration to a report under subsection (1) (and must not delegate the requirement to do so under this subsection)
- (6) However, a council may take steps to prevent the disclosure of specific information in order to protect its commercial value or to avoid disclosing the financial affairs of a person (other than the Council).
- (6a) For the purposes of subsection (4a) a person has an interest in a project if the person, or a person with whom the person is closely associated, would receive or have a reasonable expectation of receiving a direct or indirect pecuniary benefit or a non-pecuniary benefit or suffer or have a reasonable expectation of suffering a direct or indirect detriment or a non-pecuniary detriment if the Project were to proceed.
- (6b) A person is closely associated with another person (the relevant person)
  - (a) If that person is a body corporate of which the relevant person is a director or a member of the governing body; or
  - (b) If that person is a proprietary company in which the relevant person is a shareholder; or
  - (c) If that person is a beneficiary under a trust or an object of a discretionary trust of which the relevant person is a trustee; or
  - (d) If that person is a partner of the relevant person; or
  - (e) If that person is the employer or an employee of the relevant person; or
  - (f) if that person is a person for whom the relevant person has received or might reasonably be expected to receive a fee, commission, or other reward for providing professional or other services; or
  - (g) If that person is a relative of the relevant person.

- (6c) However a person or a person closely associated with another person will not be regarded as having an interest in a matter:
  - (a) By virtue only of the fact that the person
    - (i) Is a ratepayer, elector, or resident in the area of the Council; or
    - (ii) is a member of a non-profit association, other than where the person is a member of the governing body of the association or organisations or
  - (b) In a prescribed circumstance.
- (6d) In this section, \$4,000,000 (indexed) means that that amount is to be adjusted for the purposes of this section on 1 January of each year, starting on 1 January 2011, by multiplying the amount by a proportion obtained by dividing the CPI for the September quarter of the immediately preceding year by the CPI for the September quarter 2009.
- (6e) In this section -

**Employee** of a council includes a person working for the Council on a temporary basis;

Non-profit association means a body (whether corporate or unincorporated) –

- (a) That does not have as its principal object or 1 of its principal objects the carrying on of a trade or the making of a profit; and
- (b) That is so constituted that its profits (if any) must be applied towards the purposes for which it is established and may not be distributed to its members.
- (7) The provisions of this section extend to subsidiaries as if a subsidiary were a council subject to any modifications, exclusions or additions prescribed by the regulations.

## APPENDIX B - UHY Haines Norton

UHY Haines Norton Adelaide is a respected firm of Chartered Accountants and Consultants. The antecedents have provided extensive professional services to clients in various industries, including Local Government, for nearly 70 years.

The firm is part of the Australasian UHY Haines Norton network. Across each of our independent offices, partners and staff provide various mainstream and specialist services to clients across many market segments in the public and private sectors. The network is structured to share experience and resources for the benefit of our clients.

The Adelaide firm has one managing partner and twenty staff who combine experience gained in Australia and overseas both within the firm and from employment with major international accounting firms. Our philosophy is to provide informed professional advice and practical services. We also aim to provide direct contact between the most senior members of our firm and the management groups of our clients.

The firm has extensive specialist skills in servicing Local Government entities in various areas, including financial management, financial reporting, governance, internal and external audit, risk management, due diligence, and prudential reports.

Our lead author for this report is Corinne Garrett, Local Government Consulting Manager. Corinne's qualifications and experience are detailed below.

## Qualifications

- Master of Laws, Enterprise Governance Bond University
- Graduate Certificate in Internal Auditing,
   -Institute of Internal Auditors
- Bachelor of Business (Financial Planning), RMIT
- Diploma AICD Company Directors Course,
  - -Australian Institute Company Directors
- Executive Management Program, SA Local Government Managers Association
- Professional Management Program, the University of Adelaide, Graduate School of Business
- Auditing Occupational Health and Safety Management Systems, SAI Global
- Management Systems Auditing, SAI Global

## **Professional Memberships**

- AICD Member, Australian Institute of Company Directors
- IIA Professional Member, The Institute of Internal Auditors Australia
- FIPA Fellow, Institute of Public Accountants
- RMIA Risk Management Institute of Australasia

## **Experience**

Corinne has been with our firm since 2012, following an extensive career in Local Government spanning over 28 years. She has in-depth knowledge of financial management processes, procedures, and risk management.

Corinne oversees the Local Government Consulting division of UHY Haines Norton Adelaide. She has a wealth of experience in this sector, which provides her with a clear understanding of the legislative and compliance processes and requirements faced in the sector.

Corinne's experience spans governance, finance, administration, and strategic planning. Corinne has experience developing annual business plans, annual reports, and community consultation material. She has also worked closely with elected members of Local Government and Audit Committees, developing and implementing long-term financial plans, policies, and compliance measures.

Corinne also has a deep understanding of the vital role of internal and external audits in organisations and audit committees. She has had extensive involvement in working with audit committees and ensuring critical review areas are undertaken to assist the committee in discharging their obligations.

Corinne has undertaken an extensive range of projects in the Local Government, including:

- Section 48 Prudential Reviews
- Rating Procedures
- Rating Reviews
- Financial Management Overview, mentoring, training, reporting, budgeting
- Analysis of Costs and Services
- Internal Financial Controls Reviews
- Internal Audits
- Development of Risk Management Framework and Business Continuity Plan
- Business Analyst Projects
- Assessment of financial risks, creation of workflows, procedure and financial reporting, Annual Business Plans and Budget Development
- Review of Information Technology Capacity
- Review of Long-Term Financial Plans
- Training Programs on Financial Management LGA and Municipal Training
- Elected Member training in finance and budgeting for fifteen councils.

Corinne is a past member of the Revenue Professionals Board and an independent member of Audit Committees for the City of Onkaparinga and Highbury Landfill Authority, an Independent Chair of the Audit Committee for the City of Prospect, and a member and Vice Chair of the SA Chapter Committee of the Australian Institute of Internal Auditors. Corinne was a Board Member of Statewide Superannuation until its merger with Hostplus at the end of April 2022 and remains a member of the Transition Committee for Hostplus.

## APPENDIX C – Council's Risk Tables

## **Risk Types**

Risk Type	Description
Strategic	Risks associated with high level strategic goals that align to the Councils Strategic, Annual and Business Plans. Strategic risks may affect the achievement of the Council's corporate objectives. They are key issues for the management and impinge on the whole business rather than a business unit. These risks can be triggered from within the business or externally.  In other words, they may prevent the organisation from achieving its strategic goals.
Operational	Risks associated with departmental functions and daily operations to deliver essential services. Often the risks are cost overruns, supply chain/logistic issues, employee issues, fraud, WHS, non-compliance to policies and procedures.
Project	Risks associated with Project Management that will affect milestones connected to delivering a specific project.

## **Risk Categories**

Category	Description
People	Risks relating to personal safety, morale and workforce management. Includes payroll issues.
Financial	Risks associated with budgetary requirements, allocation and costs associated with maintenance / repair of plant, infrastructure and equipment
Services / Programs	Risks linked to the Council's ability to successfully deliver essential services and/or achieve objectives
Reputation	Risks associated with the delivery of State/Local Government legislation and meeting the Council's overall strategic goals
Environment	The risks arising from the management of the environment when applying the Council services and functions
Regulatory	Risks relating to compliance with legislative and policy framework

## **Risk Likelihood**

Level	Probability	Description
Almost Certain	1 in 10	Is expected to occur in most circumstances. Frequent or regular occurrence
Likely	1 in 100	Will probably occur in most circumstances. Has occurred several times before
Possible	1 in 1000	Could occur at some time. Is sporadic but not uncommon
Unlikely	1 in 10,000	Not likely to occur during the event. Would require a combination of circumstances for it to occur
Very Unlikely	1 in 100,000	Would only occur in exceptional circumstances

## **Risk Consequences**

Impact		C	onsequence (Impact) Le	vel	
Category	Catastrophic	Major	Moderate	Minor	Insignificant
People	Incident resulting in death, permanent disability or Multiple Serious Personal Injury (SPI). High staff turn-over and/or loss of multiple senior staff members	Incident resulting in SPI and long-term disability (>30 days) Wide-spread morale issues Multiple staff vacancies throughout Team or loss of senior staff member	Incident resulting in SPI requiring immediate admission to hospital for treatment or short-term disability (<30 days) Staff vacancies from one area	Incident resulting in injury requiring follow-up medical treatment Localised poor moral Key staff absence >2 days	Incident resulting in MPI requiring First Aid Treatment only Short-term drop-in morale Short term staffing vacancy
Financial	Over \$1 Million or >35% of project budget	\$500k – \$1 Million or 25-35% of project budget	\$250k - \$500k or 15-24% of project budget	\$5k - \$250k or 5-14% of project budget	<\$5,000 or <5% project budget
Services / Programs	>90% service disruption Multiple community impacts	51-90% service disruption (between 1-2 days) Significant staff effort to resolve	11-50% service disruption Specific management effort / focus (< 1 day),	< 10% service disruption Management effort required to coordinate resolution	Minor disruption to service delivery (< 4 hours) Local Supervisor to control remediation
Reputation	Potential National Media attention. Major public outcry Irreparable damage to reputation	Regional or Statewide media / political attention Widespread public interest Significant complaints (11+)	Significant local media / political attention Local Community interest 5-10 complaints	Moderate local media attention. Community Concern – little adverse effect 3-5 complaints	Some local media interest  1-2 complaints
Environment	Major environmental impact Irrecoverable environmental damage	Environmental damage affecting portion of the City Long term issue	Environmental damage restricted to localised area Medium term issue	Minor environmental damage restricted to immediate area requiring coordinated response	Minor short-term environmental impact Response coordinated by local business units
Regulatory	Regulatory  Non-compliance results in exposing Council to severe penalties and litigation.  Non-compliance result penal applie		Medium term non- compliance Regulator involved; findings / penalties are possible	Some temporary minor non-compliance that can be rectified within 48 hours No penalties	Very minor regulatory or statutory breaches which can be quickly resolved internally

# APPENDIX D – Project Risk Assessment

Department:	Infrastructure & Major Projects	Project Name:	Payneham Memorial Swimming Centre	Date Created:	28-Nov-22
Section / Unit:	City Projects		Demolition of existing Swimming Centre and construction of new building, indoor 25 metre	Date Revised :	7-Nov-23
Location:	OG Road, Felixstow	Project Description:	and learner's pools, an outdoor 50 metre pool,	Revised by	J Barnes & P Wellington
Project Manager:	Manager, City Projects		water play area and waterslides	Budget:	\$24 million



City of Norwood Payneham

				INHERENT CO	NTROLS & RIS	KS				ADDITIONAL CONTRO	OLS NEEDED		RESID	UAL RISK		
Risk		(0:==1, d,	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood	1	pact Level	Inherent Risk Level (Link to Risk	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood	Revi Impact	Level	Residual Risk Level (Link to Risk	Risk Owner(s)
┢	(What, When & Why)		scription - i.e. what the outcome will be?	Prepare Prudential	CONTION	definitions)	<u> </u>	pact Definitions)	Matrix)			definitions)		Definitions	Matrix)	(Who is Responsible)
1		People		Management Report  Procurement process, risk			People			Work with tenderers to identify			People			
1		Financial	additional funding required	assessment identifying			Financial	Catastrophic	Extreme 1	cost savings  Cost consultant to review tender			Financial	Minor	High 10	
1	Tendered prices are in excess of the Council's	Services	project aborted or delayed	ontingency needs • Prepare detailed cost		Almost Certain	Services	Major	Extreme 4	prices • Ensure clear and comprehensive	<ul> <li>Increase budget</li> <li>Reduce or adjust</li> </ul>	Almost Certain	Services	Minor	High 10	CEO
	existing budget	Reputation	local / state media coverage	estimates • Identify cost savings			Reputation	Major	Extreme 4	reporting to Council with options to increase budget (e.g. additional	scope		Reputation	Moderate	High 8	
		Environment		Adjust the timing of tender in consultation with builders			Environment			borrowings, rate increase) or reduce and/or adjust the scope			Environment			
		Regulatory		to maximise competition			Regulatory		,				Regulatory			
		People					People						People			
		Financial		Prepare Prudential     Management Report			Financial			Work with tenderers to identify cost savings			Financial			
١.	Design cannot achieve an acceptable Project outcome	Services	project aborted or delayed / scope reductions	Procurement process, risk assessment identifying			Services	Major	Extreme 4	Ensure clear and comprehensive reporting to Council with options	Increase budget		Services	Minor	High 10	
2	mithin the Council's existing	Reputation	local / state media coverage	contingency needs • Prepare detailed cost		Almost Certain	Reputation	Major	Extreme 4	to increase budget (e.g. additional borrowings, rate increase) or	Adjust scope	Almost Certain	Reputation	Minor	High 10	CEO
		Environment		estimates • Identify cost savings			Environment			reduce and/or adjust the scope			Environment			
		Regulatory					Regulatory						Regulatory			
		People					People			Amend Grant with Minister's approval (required prior to			People			
		Financial	Council loses grant	_			Financial	Major	High 7	contract execution)  • Utilise contractor's program to			Financial	Major	Substantial 12	
١.	Conditions of state	Services	Project cannot proceed	• Liaising with State			Services	Major	High 7	update realistic milestones  • Ensure funding deed			Services	Major	Substantial 12	GM, Infrastructure &
3	government grant funding not being met	Reputation	local / state media coverage	Government re: program and providing regular updates		Possible	Reputation	Moderate	Substantial 13	requirements are included in the contract		Unlikely	Reputation	Moderate	Medium 17	Major Projects
		Environment					Environment			Maintain regular communications with State Government during			Environment			
		Regulatory					Regulatory			works, including approval of project communications			Regulatory			
		People					People						People			
		Financial	variations	1			Financial	Minor	Substantial 14	Work with tenderers to identify			Financial	Minor	Medium 19	
Ι.	Escalating costs / inflation in	Services		Adjust the timing of tender in consultation with builders			Services			escalation risks and controls  • Execute a Fixed Lump Sum Price			Services			Manager, City
4	tender prices	Reputation		to maximise competition • Lump sum tender		Likely	Reputation			contract that isn't subject to rise and fall		Possible	Reputation			Projects
		Environment		procurement method			Environment			Ensure early procurement of goods and materials by contractor			Environment			
		Regulatory					Regulatory			, , , , , , , , , , , , , , , , , , , ,			Regulatory			
$\vdash$	-	<del></del>					<del>  ' ''</del>						<u> </u>			

_				INHERENT CO	ENT CONTROLS & RISKS					ADDITIONAL CONTRO	DLS NEEDED		RESID	UAL RISK		
Risk #	(What, When & Why)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood (See		pact Level pact Definitions)	Inherent Risk Level (Link to Risk Matrix)	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood (see definitions)	Revi Impact (See Impact		Residual Risk Level (Link to Risk Matrix)	Risk Owner(s) (Who is Responsible)
$\overline{}$		People					People		<u> </u>				People			
		<u> </u>		-			Financial	Minor	Low 21	obtain building certification			Financial	Minor	Low 22	-
	Non-compliance with	Financial	variations, increased operational costs	• Design to AS						engage suitable superintendent     builder to get RLSSA check on						
5	Aquatic facility safety standards and operational	Services	limitations on use	Independent Audit of design by RLSSA		Unlikely	Services	Major	Substantial 12	D&C elements (e.g. slide) • Ensure testing and		Very Unlikely	Services	Major	Medium 16	Manager, City Projects
	requirements	Reputation	local / state media coverage				Reputation	Moderate	Medium 17	commissioning, training and handover is undertaken in			Reputation	Moderate	Medium 18	,
		Environment		-			Environmen			accordance with the contract			Environment			
-		Regulatory					Regulatory						Regulatory			
		People		_			People						People			
l		Financial					Financial			Prudential report to be presented to audit committee and			Financial			
6	Prudential report recommends not to proceed	Services	project doesn't proceed	Provide all required info to consultant preparing the		Possible	Services	Major	High 7	Council Prudential report to be revised		Unlikely	Services	Major	Substantial 12	CEO
	with the project or spend additional unbudgeted funds	Reputation	local / state media coverage	Prudential Issues Report			Reputation	Moderate	Substantial 13	following tender  Council to review LTFP and			Reputation	Moderate	Medium 17	
		Environment					Environmen			delivery of future projects			Environment			
L		Regulatory					Regulatory						Regulatory			
l		People	staff vacancies				People	Moderate	High 9	Develop and implement a staff			People	Moderate	Medium 17	
l		Financial					Financial			recruitment and retention plan • Provide operational training			Financial			
١,	Shortage of staff resources to operate the PMSC post	Services	limitations on facility use	Identify staff requirements     for post construction		Likely	Services	Major	Extreme 5	courses to PMSC staff • Include adequate time for testing		Unlikely	Services	Major	Sebstantial 12	CEO
Ι΄	construction	Reputation	local / state media coverage	operation		Linely	Reputation	Moderate	High 9	and commissioning prior to opening		Onlinely	Reputation	Moderate	Medium 17	020
		Environment					Environmen!			<ul> <li>Investigate outsourcing operating model as an option</li> </ul>			Environment			
l		Regulatory		1			Regulatory						Regulatory			
		People					People			Maintenance and Operations			People			
l		Financial	Increased operational / unplanned				Financial	Mihor	Median 19	Manuals to be provided by Contractor			Financial	Minor	Low 21	
Ι.	Inadequate / Improper Asset	Services	limitations on facility use	documentation review by			Services	Major	High 7	Assets to be registered and included in Council's annual			Services	Major	Substantial 12	GM, Infrastructure &
8	Maintenance and Renewal	Reputation	local / state media coverage	asset managers and PMSC Manager		Possible	Reputation	Moderate	Substantial 13	maintenance program • Confirm warranty items and		Unlikely	Reputation	Moderate	Medium 17	Major Projects
l		Environment		1			Environmen!	-1		periods for contract award  • Ensure warranties provided at			Environment			
l		Regulatory		1 –			Regulatory			PC match the contract requirements			Regulatory			
		People		Detailed survey undertaken			People						People			
		Financial	variations increasing costs	Undertake soil testing and services investigations			Financial	Moderate	Substantial 13				Financial	Minor	Medium 19	
	Latent conditions and	Services	-	during design  Consultation with services			Services			Provide all reports to tenderers	Provide clear contract definitions		Services			Manager, City
9	existing services not identified	Reputation		authorities  • Undertake additional		Possible	Reputation			for information	and controls regarding latent conditions	Possible	Reputation			Projects
		Environment		geotech and contamination testing to provide a better			Environmen				latent conditions		Environment			
		Regulatory		base level of knowledge of the site			Regulatory						Regulatory			
		negulatory					negulacory						negalatory			

				INHERENT CO	NTROLS & RIS	KS				ADDITIONAL CONTR	OLS NEEDED		RESID	UAL RISK		
Risk	(What, When & Why)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood (See	· ·	pact Level	Inherent Risk Level (Link to Risk Matrix)	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood (see definitions)	Revi Impact (See Impact	Level	Residual Risk Level (Link to Risk Matrix)	Risk Owner(s) (Who is Responsible)
		People	human exposure				People	Minor	Substantial 14				People	Insignificant	Medium 20	<b>1</b>
		Financial	variations increasing costs	Identify asbestos from building register			Financial	Minor	Substantial 14				Financial	Insignificant	Medium 20	
		Services	,,	Undertake contamination testing			Services				Implementation of Construction		Services			
10	Asbestos or contaminated materials found on site	Reputation	local / state media coverage	Develop Construction     Environmental Management		Likely	Reputation	Moderate	High 9		Environmental Management Plan	Likely	Reputation	Insignificant	Medium 20	Manager, City Projects
		Environment	,	Plan  • Undertake additional site investigations for asbestos			Environment				required by the contract		Environment	,		
		Regulatory		pipes			Regulatory						Regulatory			
		People					People						People			
		Financial	fine to Council or Contractor	1			Financial	Insignificant	Low 23		requirements in contract docs to:		Financial	Insignificant	Low 23	
		Services		Obtain development			Services	-			Safeguard regulated tree to avoid damage		Services	-		
11	Damage to a regulated tree	Reputation	local community interest	approval  • Prepare tree protection		Possible	Reputation	Moderate	Substantial 13		caused by construction.	Possible	Reputation	Insignificant	Low 23	Manager, City Projects
		Environment	Loss of habitat / canopy or death of tree	plan			Environment	Moderate	Substantial 13		Utilise arborist to supervise works near		Environment	Insignificant	Low 23	
		Regulatory					Regulatory				regulated trees		Regulatory	-		
		People					People						People			
		Financial	variations				Financial	Minor	Medium 19		Superintendent to ensure dust, sediment,		Financial	Insignificant	Low 23	
	Adverse environmental	Services	Staff resources to control remediation	Contractual requirements			Services	Insignificant	Low 23		noise and other nuisances are kept		Services	Insignificant	Low 23	Manager, City
12	impacts on Patterson Reserve Precinct	Reputation	local community interest	Assess environmental accreditation of contractors		Possible	Reputation	Moderate	Substantial 13		within EPA guidelines during construction	Possible	Reputation	Minor	Medium 19	Projects
		Environment	dust, sediment, noise affecting residents and businesses				Environment	Minor	Medium 19		per contract requirements		Environment	Insignificant	Low 23	
		Regulatory	and payments				Regulatory						Regulatory			
		People					People			continue to update website and			People			
		Financial		add project information to			Financial			provide information in Council publications			Financial			
	Incorrect / unrealistic public	Services		website • install project information			Services			Letterbox residents in local area with regular updates			Services			
13	expectations	Reputation	local community interest	signage • provide project information in Look East and		Likely	Reputation	Moderate	High 9	Keep elected members informed via monthly updates		Possible	Reputation	Moderate	Substantial 13	CEO
		Environment		other Council publications			Environment			Develop and implement a comprehensive project			Environment			
		Regulatory					Regulatory			communications plan			Regulatory			
		People					People						People			
		Financial	loss of revenue due to limited use of facility	1			Financial	Moderate	High 9		• invest in providing		Financial	Insignificant	Low 23	
۱.,	Inadequate car parking for	Services		include additional car     parking near Library in		Libratio	Services			• negotiate with adjoining owner	additional parking (e.g. build a new multi-	D ibl.	Services			050
14	users following redevelopment	Reputation	widespread community interest	project scope - discuss future car park use with adjacent landowner		Likely	Reputation	Major	Extreme 5	to gain access to adjacent unused carpark for interim	storey car park as proposed in the endorsed masterplan)	Possible	Reputation	Moderate	Substantial 13	CEO
		Environment		The supplemental s			Environment				encorsed masterplan)		Environment			
		Regulatory		]			Regulatory			]			Regulatory			

				INHERENT CO	MTROLS & RIS	KS				ADDITIONAL CONTRO	DLS NEEDED		RESID	UAL RISK		
Risk #	(What, When & Why)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood (See		pact Level	Inherent Risk Level (Link to Risk Matrix)	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood (see definitions)	Revi Impact (See Impact	Level	Residual Risk Level (Link to Risk Matrix)	Risk Owner(s) (Who is Responsible)
$\equiv$							l						<u> </u>			
l		People		• Private Certifier review of			People						People			
l	Changes in scope of project	Financial		Planning Approved Plans vs			Financial						Financial			
15	are not reconsidered against	Services		Building Approved Plans should identify changes		Very Unlikely	Services				Obtain Development	Very Unlikely	Services			Manager, City
l	delays the granting of Development Approval	Reputation	delays causing widespread community interest	requiring approval  • Ensure amended planning		, ,	Reputation	Minor	Low 22		Approval	, ,	Reputation	Insignificant	Low 25	Projects
		Environment		application is lodged			Environment						Environment			
		Regulatory					Regulatory						Regulatory			
		People		copy of conditions of Planning Consent with			People						People			
	Conditions of Planning Consent (relating to	Financial		instructions to ensure sub consultants review and			Financial			Provide DA to tenderers     Builder to obtain DA for D&C			Financial			
l	approved plans, stormwater management and detention,	Services		report back  Ensure amended planning			Services			elements and to follow the conditions of the DA as part of			Services			Manager, City
16	tree protection use of driveways/carparks,	Reputation	non compliance causing widespread community interest	d application is lodged to deal with inconsistencies in conditions	Unlikely	Reputation	Minor	Low 21	the contract  • Superintendent to administer the		Very Unlikely	Reputation	Minor	Low 22	Projects	
	landscaping plan ) not adhered to	Environment	seminancy most see				Environment			contract			Environment			
		Regulatory		prepared and lodged prior			Regulatory						Regulatory			
	<del>                                     </del>	People		Engage experienced			People						People			
		Financial	Delays, EOTs, claims for unsubstantiated variations, difficult working relationship	contract law solicitors and project management consultants to prepare the contract and tender documents • Engage experienced			Financial	Major	High 7	Undertake due diligence (financial and performance) investigations on the contractors	Resolve contract		Financial	Moderate	Medium 17	
17	Contractual Issues with Head Contractor	Services		superintendent who can act independently as per the		Possible	Services			prior to appointment  Undertake robust tender	departures and qualifications prior to	Unlikely	Services			Manager, City Projects
	Contractor	Reputation	widespread community interest	contract when required Tender/Contract			Reputation	Moderate	Substantial 13	assessment including team, program, methodology, risks, etc	award		Reputation	Minor	Low 21	Projects
		Environment		documents to include all relevant reports/information			Environment			program, methodology, rishs, etc			Environment			
		Regulatory		(i.e. prelim site report, asbestos report, subsequent testing results, CEMP, RMP etc)	nt reports/information relim site report, tos report, subsequent		Regulatory						Regulatory			
		People					People						People			
	Contractor causes damage to surrounding properties -	Financial	cost of remediation/taking action/cost recovery				Financial	Minor	Median 19	regular on site inspections of surrounding council property to			Financial	Minor	Low 21	
١	mainly Council owned i.e.  Library building/carpark/trees, pool carpark and trees,	Services	,				Services			note any damages and raise ASAP with contractor			Services			Manager, City
18		Reputation	community interest			Possible	Reputation	Insignificant	Low 23	require contractor to undertake     dilapidation inspection and		Unlikely	Reputation	Insignificant	Low 24	Projects
	footpaths, street trees/signage, stormwater	Environment		_			Environment			prepare a report to ensure the starting condition is identified			Environment			
	infrastructure etc	Regulatory					Regulatory						Regulatory			
—																

						ADDITIONAL CONTRO	DLS MEEDED		RESID	UAL RISK						
Risk	(What, When & Why)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood	l '	pact Level	Inherent Risk Level (Link to Risk	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood (see	Revi Impact	Level	Residual Risk Level (Link to Risk	Risk Owner(s) (Who is Responsible)
H	(what, when a why)	People	scription - i.e. what the outcome will be:			definitions)	People	pace Definitions)	Matrix)			definitions)	People	Definitions	Matrix	(who is Responsible)
1		Financial		-			Financial			Ensure Contractor provides     notices to surrounding properties     and organises trucks to be parked			Financial			ł
1	Complaints about noise and	Services		• contract to stipulate standard working hours			Services			in areas where residents are less likely to be disturbed			Services			ł
20	truck traffic, etc (e.g. early morning concrete pours)	Reputation	community interest and resident	from 7am to 5pm on weekdays, and Saturdays		Likely	Reputation	Minor	Substantial 14	Council to include such details in the Communications Plan and post		Possible	Reputation	Minor	Medium 19	Manager, City Projects
1	inorining contract poursy	Environment	complaints				Environment		Sanstantial 14	timely information on all available and relevant media			Environment	IVIIIIOI	median 15	1
1		Regulatory					Regulatory			<ul> <li>Superintendent to administer contract</li> </ul>			Regulatory			1
$\vdash$		People		Contractor required to			People						People			
1		Financial		adhere to EPA standards in relation to noise, dust and other environmental matters			Financial			Ensure the contract and			Financial			1
1	Activities on site affecting adjacent property tenant	Services		Undertake noise and vibration investigations to			Services			specifications is clear on what is required of the contractor in			Services			1
21	(DXC) who provides	Reputation	community interest and stakeholder	inform Council and DXC of the possible impacts.		Likely	Reputation	Minor	Substantial 14	regards to this matter.  • Liaise with DXC to undertake		Possible	Reputation	Minor	Medium 19	Manager, City Projects
1	key/important State and Fed Government entities	Environment	complaint	Engage with DXC to determine level of			Environment			further vibration testing by contractor prior to Superintendent			Environment			1
1				disturbance that may be created by site activities and						approving work method						1
		Regulatory		then adjust work practices to suit.			Regulatory						Regulatory			
1		People					People			Development of strategic communications strategy to guide			People			]
1		Financial					Financial			activities to occur at major milestones (including budget			Financial			]
1	Negative sentiment in the community regarding the	Services		Redevelopment announced			Services			changes) Providing further information on			Services			
22	expenditure of funds and value for money and potential increase in project	Reputation	Reduced reputation and potential media attention and ongoing enquiries	via media release and information provided on the		Almost Certain	Reputation	Major	Extreme 4	the evolution of the project i.e., what happened after initial		Likely	Reputation	Major	Extreme 5	CEO
1	budget for the new swimming centre	Environment		website.			Environment			consultation on a possible refurbishment and Council's			Environment			]
	swimming centre	Regulatory					Regulatory			decision making process • Promotion of new design and linkage to community feedback			Regulatory			
										and market intelligence.						
1		People					People						People			]
1		Financial					Financial			Keeping the community informed on progress of redevelopment via			Financial			]
1	Increased community frustration at closure of	Services		Description of the second			Services			a range of channels and potentially undertaking site tours at later			Services			
23	pool pre-construction and during construction delivery due to both the PMSC and North Adelaide Aquatic	Reputation	Reduced reputation, ongoing complaints to Elected Members / Council	Provide information on new redevelopment and promotion of the Norwood Swimming Centre.		Likely	Reputation	Major	Extreme 5	stages  • Work with other community facility pools to promote other available sites.		Possible	Reputation	Major	High 7	CEO
	Centre being closed at the same time.	Environment		1			Environment			Keep informed regarding North     Adelaide progress to assist in			Environment			1
		Regulatory					Regulatory			managing communications.			Regulatory			

				INHERENT CO	CONTROLS & RISKS					ADDITIONAL CONTRO	DLS NEEDED		RESID	UAL RISK		
Risk	(What, When & Why)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood (Sec	·	pact Level	Inherent Risk Level (Link to Risk Matrix)	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood (see	Revi Impact (See Impact	Level	Residual Risk Level (Link to Risk Matrix)	Risk Owner(s) (Who is Responsible)
$\overline{}$		People					People						People			
		Financial	Increased pressure to invest and greater impact to longer term budget forecast.	Ongoing strategic asset			Financial	Major	High 7				Financial	Minor	Medium 19	
	Redevelopment of the PMSC may highlight the	Services	impact to longer term budget rorecast.	planning for Norwood Swimming Centre and			Services			Continued communication on the	• Invest in Norwood		Services			
24	Norwood Swimming Centre being outdated resulting in	Reputation	Potential lobbying from community and negative media / ongoing complaints.	continued market positioning as a family		Possible	Reputation	Moderate	Substantial 13	benefits of Norwood Swimming	Swimming Pool Redevelopment or	Possible	Reputation	Moderate	Substantial 13	CEO
	pressure from the community to upgrade.	Environment		friendly, intimate venue.  • Complete improvements to ensure operational for 3			Environment				close down the pool		Environment			
		Regulatory		to 5 more years			Regulatory						Regulatory			
		People					People			• Establishment of cost controls			People			
		Financial	Impact to long term financial position.	• Council review of the Long			Financial	Catastrophic	Extreme 2	during delivery of project and monitoring of expenditure in line			Financial	Catastrophie	Extreme 3	
	Cost for new PMSC impacts Council's long term financial	Services		Term Financial Plan.  Review of the Prudential			Services			with approved budget.  • Scope management that requires			Services			
25	position resulting in unacceptable constraints on	Reputation	Council are criticised for expenditure and impact to other activities.	Report to align with tender price		Likely	Reputation	Major	Extreme 5	delegated authority sign-off on scope growth.		Possible	Reputation	Major	High 7	CEO
	services / capital works delivery.	Environment		Involvement of financial advisors and CFO to			Environment			<ul> <li>Establishment of a commercial agreement that minimises Council's</li> </ul>			Environment			
		Regulatory		manage-badget allocations.			Regulatory			during Contract delivery.			Regulatory			
		People	Operations team lack timely information to plan for a seamless transition into operations.				People	Moderate	Substantial 13	Regular meetings to be held     between Delivery and Ops team			People	Moderate	Medium 17	
	Internal communications	Financial	The new PMSC is delayed in opening, resulting in reduced subsidy revenue.				Financial	Moderate	Substantial 13	and information shared on progress and timing to			Financial	Minor	Low 21	
l	between project delivery and operations manager does	Services	Quality of service offering to the community is impacted negatively.	Staff briefings and ongoing			Services	Moderate	Substantial 13	completion. • Early identification of training			Services	Moderate	Medium 17	Manager, City
26	not support efficient planning and preparation for 'go live' (operations phase).	Reputation	Community expectations on service levels and preparedness to operate the new facility are not met to acceptable standard.	subject matter meetings.		Possible	Reputation	Major	High 7	requirements and staff to be involved in familiarisation activities. • Monthly project report shared		Unlikely	Reputation	Moderate	Medium 17	Projects
		Environment		1			Environment			with Operations Senior Staff for information on progress.			Environment			
		Regulatory		]			Regulatory						Regulatory			
		People					People						People			
		Financial		Specialist assessment of			Financial			<ul> <li>Program risk and contingency are considered and incorporated into</li> </ul>			Financial			
	Build time for new PMSC	Services		Tenderer programs to ensure confidence in build			Services			the program  Ongoing communication between			Services			
27	exceeds expected program (from re-set baseline at Contract Award).	Reputation	Community frustration and reduced confidence in Council to deliver major projects.	time and adequate contingency (with Contractor's program to inform future		Possible	Reputation	Major	High 7	project team and Comms Team regarding programme performance. • Provision of advice to community		Unlikely	Reputation	Major	Substantial 12	GM, Infrastructure & Major Projects
		Environment		communications re timing).			Environment			regarding any changes to opening date, including website updates			Environment			
		Regulatory					Regulatory						Regulatory			

_				INHERENT CO	MTROLS & RIS	KS				ADDITIONAL CONTRO	DLS NEEDED		RESID	UAL RISK		
Risk	(What, When & Whu)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood		act Level	Inherent Risk Level (Link to Risk	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood [500	Revi Impact		Residual Risk Level (Link to Risk	Risk Owner(s) (Who is Responsible)
=	( 11 144, 11 141 14 11 14)	Ç	1			definitions)			Matrix)			definitions)	-		Matrix	(mile is responsible)
		People					People			Re-engaging with consultation			People			
		Financial					Financial			respondents and provision of project update.			Financial			
		Services					Services			<ul> <li>Further information on the evolution of the project.</li> </ul>			Services			
28	Reduced community confidence in Council's	Reputation	Reduced community trust in Council and damaged credibility.	Existing communications regarding pool project		Likely	Reputation	Major	Extreme 5	<ul> <li>Promotion of Contract Award - job is about to be delivered.</li> </ul>		Possible	Reputation	Moderate	Substantial 13	CEO
	delivery capability.	Environment	,,-	progress.			Environment			<ul> <li>Information being provided about the benefits at existing site</li> </ul>			Environment			
		Regulatory					Regulatory			in high visual capacity.  • Community information displays with updated design imagery (following Contract Award).			Regulatory			
		People					People						People			
		Financial					Financial						Financial			
		Services					Services			• Escalated for discussion with Steering Group to gain direction			Services			
29	Communications during tender period impacted by scope uncertainty / pending updated budget approval.	Reputation	Information flow reduced creating uncertainty about delivery at community level.	Existing communications regarding pool project progress.		Almost Certain R	Reputation	Moderate	High 8	on strategic communications • Progressive release of further detailed information (i.e., renders of updated design)		Possible	Reputation	Moderate	Substantial 13	CEO
		Environment					Environment						Environment			
		Regulatory					Regulatory						Regulatory			
		People					People						People			
		Financial	Decisions that impact scope or program impact overall cost of project.				Financial	Moderate	Substantial 13	Communications with Councillors is aligned with milestones during			Financial	Moderate	Medium 17	
30	Councillors are not provided with project information that	Services		*Steering Group created for procurement phase that report to Councillors.		Possible	Services			procurement and delivery • Requests for information that may result in changes to scope are carefully assessed and reported		Unlikely	Services			GM, Infrastructure &
30	supports timely and effective decision making.	Reputation	Decisions affect project deliverables or milestones and community expectations are not met resulting in criticism / media attention / ongoing complaints.	Provision of key information to Councillors during procurement phase.		Possible	Reputation	Major	High 7	by project team.  • Prepare comprehensive tender evaluation report for Council decision making		Onlikely	Reputation	Major	Substantial 12	Major Projects
		Environment					Environment						Environment			
		Regulatory					Regulatory						Regulatory			
		People					People						People			
		Financial					Financial			<b>.</b>			Financial			
	Information or project	Services		Web page information			Services			Develop community and stakeholder engagement strategy		Unlikelu	Services			Manager, Communications &
31	messaging to community is inconsistent.	Reputation	Negative impact to Council's reputation resulting in ongoing complaints.	available including updated timeline.		Possible	Reputation	Moderate	Substantial 13	including approved key messages  • Approval checkpoints to be identified for comms materials		Unlikely	Reputation	Moderate	Medium 17	Stakeholder Engagment
		Environment		_			Environment			racinalised for collims materials			Environment			-
		Regulatory					Regulatory						Regulatory			

				INHERENT CO	MTROLS & RIS	KS				ADDITIONAL CONTRO	DLS NEEDED		RESID	UAL RISK		
Risk	(What, When & Why)	(Simple de	Risk Consequence	Existing Likelihood Controls	Existing Impact Controls	Likelihood (Sec.		pact Level	Inherent Risk Level (Link to Risk	Additional Likelihood Controls	Additional Impact Controls	Revised Likelihood (see	Rev Impact (See Impact	Level	Residual Risk Level (Link to Risk	Risk Owner(s) (Who is Responsible)
Т		People					People					delinines	People		III STOX	
		Financial	Loss of revenue if key stakeholders decide to take up residence elsewhere.				Financial	Minor	Medico 19	Develop community and stakeholder engagement strategy			Financial	Minor	Low 21	
32	Stakeholder management during delivery is not actively managed	Services	Services that are reliant on partnerships with key stakeholders during delivery are impacted resulting in reduction in expected services i.e., Loss of anchor tenants such swimming clubs.	Consultation and ongoing communications with the Swimming Clubs		Possible	Services	Minor	Medium 19	with assigned responsibilities (i.e., engagement for construction vs engagement with stakeholders to be involved in operational phase). Build on initial stakeholder analysis to develop targeted approaches for engagement and		Unlikely	Services	Minor	Low 21	Manager, Communications & Stakeholder Engagment
		Reputation	Negative impact to Council's reputation regarding expected services available.				Reputation	Minor	Medium 19	provision of information.  • Develop engagement program of			Reputation	Minor	Low 21	
		Environment					Environment			activities based on strategy objectives.			Environment			
		Regulatory					Regulatory			objectives.			Regulatory			
		People					People						People			
		Financial					Financial			Engagement planning undertaken			Financial			
	Engagement and provision	Services					Services			that acknowledges Contractor's program and impactful construction activities at the			Services			
33	of information to library users is limited and does not provide early information on expected impacts to planned activities within the library.	Reputation	Negative impact to Council's reputation in valuing library users.			Possible	Reputation	Moderate	Substantial 13	northern portion of the site. • Regular meetings established with Library manager to share upcoming works details to		Unlikely	Reputation	Moderate	Medium 17	Manager, City Projects
		Environment					Environment			support communications planning for library users.			Environment			
		Regulatory					Regulatory						Regulatory			